PERIOD ENDING 3/31/24				2022				2023			2024			
CATHOLIC CHARITIES AGENCY PERFORMANCE DASHBOARD	Measure	Frequency of Report	Bench mark	Percentage of files reviewed to achieve 95% confidence level	4/1/22-		10/1/22- 12/31/22				10/1/23- 12/31/23		Avg.	Statu
rogram: Intact Family services				10.01										
Total clients served 2022=207													-	415 AND SQUARE
Initial Service plan completed on time	DCFS Dashboard	Quarterly	90%	100%	94%	100%	**100%	98%	*100%	*100%	*100%	100%	**99%	
IP child/worker during assessment	DCFS Dashboard	Quarterly	90%	100%	*89%	82%	**86%	*86%	*86%	*84%	*80%	*84%	*85%	
Supervision Monthly	Utilization/Peer reviews	Quarterly	90%	47%	0376	96%	*96%	100%	*100%	*83%	100%	100%	96%	10.000
Family remains intact throughout	DCFS Dashboard	Quarterly	90%	100%	*90%		AND DESCRIPTION OF THE PARTY OF	*90%	86%	**88%	86%	79%	87%	
rofessional Counseling Solutions	DOI 3 Dashboard	Quarterly	30 /6	100 /6	30 70	30 /6	00 /0	30 /6	00 /0	00 /8	00 /6	1370	01/0	
Total clients served 2022=154	S THE STREET SHAPE	THE RESERVE OF THE PERSON NAMED IN	State of the last		100000	No. of Local Division in	Secretary 1		THE OWNER OF THE OWNER	TOTAL PARTY.				THE REAL PROPERTY.
T. Plan complete/15 days of Assesment	Utilization/Peer reviews	Quarterly	90%	55%	100%	78%	96%	*100%		44%	92%	*100%	87%	
Client report: understands prob better	Client Survey/Likert	Quarterly	μ>4.0	100%	4.4			100 /6	3.8	44 /0		4.5	ALCOHOLD STATE OF THE PARTY OF	
Client reports coping w/ prob better	Client survey/Likert	Quarterly	μ>4.0		4.1			4	3.7	4		4.5		
Iderly Guardianship	Chefit survey/Likert	Quarterly	μ>4.0	10076	-	4.2	3.3	-	3.7		-		3.5	
Total clients served 2022=				RANGE TO SECURE A PROPERTY OF THE PARTY OF T									-	Statement of the
Assessment complete w/ 30 days	UR/peer file review	Quarterly	90%	89%	100%	100%		100%	100%	100%	100%	100%	100%	
aith in Action	Oropeer me review	Quarterly	30 76	03/6	100 /6	100 /6		100 /6	100 /6	100 /6	100 /6	100 /6	100 %	
Total clients served in 2022=144				Marie Santania	Editor Control									
Service plan completed w/in 90days	UR/peer file review	Quarterly	90%	61%	100%	100%	100%	75%	98%	THE RESERVE OF THE PERSON NAMED IN	100%	100%	96%	
leals on Wheels	Ordpeer file review	Quarterly	90%	0176	100 /6	100 /6	100%	1570	90 /6		100 %	100 %	30 %	
Total surveys sent in 2022=358		DESCRIPTION OF THE PARTY OF THE		BARRIER BARRIER	-					-			-	
Time/day meal delivered satisfactory	Client Survey	Annually		>good	95%				95%		-		95%	
edAssist	Client Survey	Annually		>g00u	95/0				33 /0				33/0	-
clients served 2022=	The second second second second		-	THE RESIDENCE OF THE PARTY OF T	-	-					China See		-	
Prescriptions secured	Agency data base	Annually	90%	100%			99%		99%		87%		95%	
t. Anne Residence			-											THE PERSON NAMED IN
Tenant capacity=24	S MARIE CONTRACTOR OF THE PARTY NAMED IN		THE RESERVE	The second second	Total Control			12.75	M1088			THE STATE	COLUMN 1	THE RESERVE
Lease agreement	Utilization Review	Annually	90%	10%	THE REAL PROPERTY.	100%			100%		AND DESCRIPTION OF THE PERSON	100%	100%	
ealth Connect		7 till tall	0070											100
lients served 2023 =17	A STATE OF THE PARTY OF THE PAR		The same of	The state of the s		Restricted	The second	M Z Y	5000000		No. of the last		COLUMN 1	
Patient reports they now have a PCP	Client Survey/Likert	Quarterly	90%	٨	100%	100%	100%	100%		100%	100%		100%	
inancial		THE RESERVE OF THE PARTY OF THE	0070	EL PROPERTIE AND ADDRESS OF THE PERSON OF TH										
Quarterly reports	SCHOOL SERVICE	No. of the Services		BENERAL BENERAL	50000	Breeze St	A 20 3 10		102728		S053750	PART SE		9355
Days of Operating Cash	Accounting Reports	Quarterly	Yes or I		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
ersonnel	The state of the s	The state of the s	100 01	THE RESERVE OF THE PERSON NAMED IN					.00					THE REAL PROPERTY.
Employee Turnover	Personnel report	Bi-annually	<20%	100%	*20%		**39%		*25%		**44%		**42%	HI FINITE
Performance Evaluation completion	Personnel report	Bi-annually	μ<10 day			100%	and the second second second		2010		1170		100%	The same of
Monthly Personnel file reviews	UR/peer file review	Quarterly	90%	100%		10070								
Number of accidents	Risk Man. Report	Quarterly	<pre>cprev qr</pre>		9		7	6	2	5	7	2	5.5	100000000000000000000000000000000000000
	Trion mail: report	Quarterry	-prev qi	10070	3	Name of the last			NAME OF TAXABLE PARTY.	THE REAL PROPERTY.	THE REAL PROPERTY.		0.0	STATES OF
	The state of the s	CONTRACTOR OF THE PARTY OF THE			Senior Service	No. of Street, or	and the later of the	APVAILUS-10-7	No. 1. Viete	No. of Street, or other Parks	The Real Property lies	Awaring -	Investigation of	
orrective action may be needed		Agency does												
low average performance/performance revis	. various indicated	Nie versierung m	- markaren	adlas info										

No reviews performed/no info

Below average performance/performance review review indicated Good performance/above Agency benchmark of 90%

\*\*Cummulative/calendar year(s)

\*Cummulative fiscal year ^ # of Survey's vary