"The heart sees

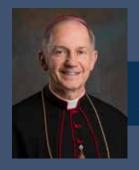
where love is needed and acts accordingly.

- Pope Benedict XVI (DCE 31b)

2019 Annual Report



Diocese of Springfield in Illinois



Dear Friends in Christ,

This year marks my 10th year as Bishop of the Diocese of Springfield in Illinois and as president of Catholic Charities.

Thanks to your prayers and generosity, Catholic Charities has been a beacon of hope and help for many. Over the past 95 years, our numerous services have helped thousands of people overcome difficult periods in their lives. The success of our mission is not from the effort of one person or a handful of people. The success comes from a continuous network of donors, staff, volunteers, board members, priests and religious coming together under the umbrella of Catholic Charities. The collective efforts fulfill the mission of the agency "to extend to all the healing and empowering presence of Jesus."

We are instructed to bring God's love to whoever we can reach — and that is what Catholic Charities does on a daily basis. Each program is deeply rooted in our commitment to provide professional, quality services and our desire to bring mercy and justice to anyone in need.

As you review Catholic Charities 2019 Annual Report, pray that each person who comes to them seeking help would feel the love and grace of our Lord and Savior. This year, I challenge you to continue to support Catholic Charities as they continue to be a shining light to our neighbors.

Sincerely yours in Christ,

+ Tromos John Paprocki

Most Reverend Thomas J. Paprocki Bishop of Springfield in Illinois



Dear Friends of Catholic Charities:

Thank you again for taking the time to review our Annual Report for Catholic Charities in the Diocese of Springfield. As we enter the new decade, it continues to be an honor for me to work with so many good and faith-filled people to further Jesus' message of love and hope. I am often asked, "What does Catholic Charities do?" and to give a complete answer takes a great deal of time. This is because Catholic Charities provides an incredibly broad

spectrum of programming across our vast diocese. When I speak to people about Catholic Charities, more often than not, I receive a response along the lines of, "I had no idea you did that!" It may be easier to answer the question, "What doesn't Catholic Charities do?"

Consider the following list of services:

- The St. John's Breadline serving almost 200,000 meals a year.
- 6 traditional food pantry's serving thousands of food insecure children and families every year.
- 7 mobile food pantry trucks reaching out to provide food relief to 10,000 people; hidden children and families living in poverty in our rural communities.
- An Intact Family Services program that provides professional, compassionate casework to over 400 struggling families to help keep them from breaking apart.
- A professional, accredited counseling program that provides critical therapeutic services to children and families, regardless of their ability to pay.
- An elderly guardianship program that takes care of seniors who have no one to take care of them at the end of their lives.
- A Meals on Wheels program that provides almost 90,000 meals a year to homebound people.
- A residential and independent living program for children who are wards of the State of Illinois.
- A special education school working with special needs and autistic children.
- 4 resale stores providing low cost clothing and household items to people in need.
- A professional legal services program staffed by over 70 volunteer attorneys.
- Crisis assistance programs that help thousands of people to keep utilities on, prevent homelessness, secure medication, receive pro bono dental services, receive immigration assistance.
- The St. Anne Residence providing quality housing for low income seniors.

This list is not exhaustive, however hopefully you can get an impression of the depth and breadth of programs and services that Catholic Charities provides for so many people in desperate circumstances. I ask that you prayerfully consider continuing or beginning your support of Catholic Charities and furthering our unending mission to bring the Light of God's Hope to our brothers and sisters in need.

Sincerely,

Steven E. Roach, M.S., Executive Director Catholic Charities Diocese of Springfield in Illinois

ADVISORY BOARD



Steven Roach, M.S. **Executive Director**





Amy Maher Director of Operations



Brian Berg Director of Family Services and Quality *Improvement*



Administrative Office

1625 West Washington Springfield, IL 62702 (217) 523-9201 (800) 745-5194 Fax: (217) 523-5624 cc.dio.org

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Treasurer Member Chairman Director Vice Chairman

CARLINVILLE



Carlinville Catholic **Charities**

525 West Second South Carlinville, IL 62626 (217) 854-4511 Fax: (217) 854-8049

Serves Greene, Macoupin and Montgomery Counties

Resale Store

20 Carlinville Plaza Carlinville, IL 62626 (217) 854-3029

Board Members

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Ann Kibe Vice President Jeremiah Kibe Michelle Millard Jill Murphy Sr. Linda Sue Noe **Darin Rosenthal**

Paul Roth **Denise Roth Ervin Shores**

Carlinville Highlights



Carlinville Catholic Charities continues to provide help and hope to people through a number of their programs. The Carlinville office is seeing great success with Parenting, Anger Management, and Mediation, all court ordered through the 7th Circuit Court.

The Carlinville office continues to provide Counseling and Child Welfare expertise. The Mobile Food Pantry and Crisis Assistance programs continue to serve more people in Carlinville's service area.

Carlinville's Resale Store saw over 17,000 customers, and continues to provide items for free when the small fees are not affordable.

DECATUR



Decatur Catholic Charities

247 & 239 West Prairie Decatur, IL 62523 (217) 428-3458 Fax: (217) 428-4415 Serves Macon, Moultrie and

Shelbie Counties

Resale Store 2725 North Water Street Decatur, IL 62526

Board Members

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Gretchen Murphy Vice President **Zach Murphy Scott Neal** Michael Peselv **Kylee Roney** President Yelovich Sandra **Melverta Wilkins** Jesica Willcut

Secretary

Lauren Young

Decatur Highlights

Decatur Catholic Charities Meals on Wheels is now the sole home delivery meal provider in Macon County and is projected to deliver 97,000 meals per year. Catholic Charities Meals on Wheels program serves more meals than all other surrounding counties in Central Illinois, including Sangamon, McLean, and Champaign Counties.

Decatur's Mobile Food Pantry has grown tremendously over the last year, serving 1,212 families in

Macon, Moultrie and Shelby Counties. Decatur's local food pantry, opened two hours daily, distributed free food to 12,113 families.

Decatur Catholic Charities was the recipient of a \$250,000 grant from the Robert and Kathy Wiesemann family. Decatur will use this donation over a five-year period for MedAssist, Eldercare Options, Elderly Guardianship, Faith in Action and

Matter of Balance assisting clients in obtaining free medical prescriptions and Macon County seniors with a variety of needs. The Decatur office held guardianship of person for 74 individuals acting as their family. Caseworkers in the Elderly Guardianship program are truly invested in their clients and are on call after hours, as needed.

Board Members

Secretary

Vice President

Ianet Grunloh

Maddie Johnson

Patrick Niebrugge

Jamie Niemerg

Holly Huber

William King

Iill Kreke



Kevin Parker

Theresa Rutherford

Iamiee Sherrod President

Treasurer

Kent Probst

Karen Smith

Gerald Vogt

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EFFINGHAM



Effingham Catholic **Charities**

1502 East Fayette Ave. Teutopolis, IL 62467 (217) 857-1458 Fax: (217) 857-1481

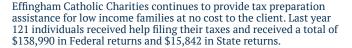
Serves Clark, Crawford, Cumberland, Effingham, Fayette, Jasper and Shelby counties

Second Hand Rose Resale Shoppe

As part of our MedAssist Program we

(217) 857-1482

Effingham Highlights



Theresa Lov received her Associate Sex Offender Provider Certificate through the State of Illinois and will begin providing services to those who are in need of sex offender counseling.

Throughout the years, Theresa has kept up with the communities' growing needs in many areas of counseling. As a Licensed Clinical Professional Counselor, she is a certified Anger Management Specialist II and has completed Level 2 Training in Gottman Method Couples Therapy. These, along with DUI Evaluation and Risk Education and now as an Associate Sex Offender Provider, make Theresa a well-rounded counselor with many areas of expertise. Theresa's dedication, hard work, and time spent continuing her education has made her a valuable asset to Effingham Catholic Charities and to the many people from various counties who utilize their services.









MADISON COUNTY



Madison County Catholic Charities — Alton Office

3512 McArthur Boulevard Alton, IL 62002 (618) 462-0634 Fax: (618) 462-3209

Serves Calhoon, Jersey, Madison and Bond Counties

Madison County Catholic Charities — Granite City Office

1821 Edison Ave. Granite City, IL 62040 (618) 877-1184 Fax: (618) 798-4287 Madison County Highlights





Madison County Catholic Charities therapists now work with two local schools to provide counseling services to the students. The therapists are working to build and establish additional collaborations.

Madison County Catholic Charities had great volunteers, staff and board members help with packing Christmas toys for 409 children this year. They also had several community members and businesses donate toys and adopt families.

Madison County participates in Shop Out Hunger and Food for Families, a food drive in collaboration with United Way and other local food pantries.

Board Members

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Mimi Foster
Barbara Harr
Timothy Harr
TJ Hoeferlin
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William Keller Vice President
Andy Macias President
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Mary Rushing Secretary
Martha Smith

Sandra Witt

MATTOON



Catholic Charities of Coles, Douglas & Edgar Counties

4217 DeWitt Avenue Mattoon, IL 61938 (217) 235-0420 Fax: (217) 235-0425 Serves Coles, Douglas and

Edgar Counties

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Matt Piescinski
Karen Savoree
Terence Sullivan
Lexe Volk
Philip Wright

Mattoon Highlights

Boomerang Blessings continues to afford Catholic Charities of Coles, Douglas and Edgar Counties the opportunity to provide clothing and housewares assistance to people in need. Additionally, volunteers contributed over 10,000 hours of their time working to help sort donations for the 32,000 customers who shopped the store.

The resale store provided clothing and houseware vouchers to 3,491 people, valued at \$26,424.30 over the last year.

Through the generosity of the community, 590 backpacks were distributed to children in Mattoon's service area. The children were given brand new backpacks filled with supplies and vouchers for clothing at the resale store.

Catholic Charities provided 72 graphing calculators for the local high school's math department after holding a community fundraiser, a donation valued at more than \$8,000. Each of the school's nine math teachers received eight of these Texas Instructors TI-84 calculators for classroom use.







QUINCY



Quincy Catholic Charities

620 Maine Quincy, IL 62301 (217) 222-0958 Fax: (217) 222-8737

Serves Adams, Brown and Pike Counties



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Sara Grawe Mary K. Rossmiller

George Harper Melissa Sorrill President

Melvina Stapp Secretary Michelle Terwelp Vieve Veith **Kate Ventvertloh Deacon Wayne Zimmerman**

Quincy Highlights

Quincy Catholic Charities Intact Family Services (IFS) is the largest program in this office, helping 130 families through this critical program. Of those, 12 did not remain intact, thus the program helped 91% of the families avoid foster care. IFS is a state contracted service to mitigate further child abuse and neglect. The staff work with families to help them solve problems, grow, and keep them together. Families in Adams, Brown, Cass, Hancock, Pike and Schuyler Counties are accepted on a referral basis from the Department of Children and Family Services.

Students at St. Dominic School in Quincy spent their free time, even giving up recess, to knit hats and scarves to give to children in need to stay warm this winter.

The students set a goal to finish 140 hats and scarves by Christmas to give to children who Quincy Catholic Charities serves through its Intact Family Services program. Thank you to these students for such a wonderful act of kindness!





SPRINGFIELD



Elaine Wright Springfield Area Director

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Rutledge Katie Doug Mauntel Treasurer Laimutis Nargelenas Ricardo Rosado-Rodriguez

Jennifer Sylvia Tom Walters President **Ieff Wente Richard Wray** Dan Wright

Springfield Catholic Charities

120 South 11th Street Springfield, IL 62703 (217) 523-4551 Fax: (217) 523-8425

Serves Sangamon, Menard, Christian, Morgan, Scott and Cass counties

St. Clare's Health Clinic

700 N. 7th St., Suite A Springfield, IL 62702 (217) 523-1474 Fax: (217) 523-0194

St. John's Breadline

430 N. 5th St. Springfield, IL 62702 (217) 528-6098 Fax: (217) 528-3605



Catholic Charities St. John's Breadline was awarded a grant by the Springfield Rotary Club for the purchase of a commercial six-burner range, allowing them to offer more food choices to guests and help the kitchen run more efficiently. St. John's Breadline continues to serve 15,000 meals a month on average.

Springfield Highlights The addition of several new volunteers who are helping multiple

days every week has been a tremendous help in serving the poor and disenfranchised of our area. Springfield Catholic Charities looks forward to sustaining these relationships.

Volunteers from United Way of Central Illinois gave Springfield Catholic Charities Crisis Assistance Office lobby a makeover —stripping wallpaper and painting to make it more inviting for our guests.

Students from Springfield Catholic Schools held the 2nd annual food drive competition to pack the Holy Family Food Pantry. Students brought in a combined 15,000 items, with St. Agnes winning the competition for the second year!

A New Area Director, Office Manager and Community Services Supervisor were hired. The Intact Family Services Program continues to grow and expand services. 440 Thanksgiving baskets were given away and over 700 children were served at our Christmas Store.

CHILDREN'S HOME CCH



Catholic Children's Home

1400 State Street Alton, IL 62002 (618) 465-3594 Fax: (618) 465-4023

Board Members

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Mark Droste Vice President

Cathy Gulash Financial Officer Michael Holliday Matt Kelly Dee Oller

Sue Fitzgerald Secretary

Stephen Pennell Mary J. Powell Chad Schnarre Minerva Stalker Mary Terry

Children's Home Highlights

The Catholic Children's Home continues to receive referrals to provide services to children with Autism. The program allows children to attend school at the Catholic Children's Home and receive academic and intervention services customized to meet varying needs on the autism spectrum. The Catholic Children's Home currently has eight children enrolled in residential care, 29 children enrolled in the Special Education program, 15 children enrolled in the Autism Program, and nine children enrolled in the LIFT program.

Bishop Thomas John Paprocki held a dedication for Our Lady of Fatima statue, which sits on the front lawn of the Catholic Children's Home, after it had been vandalized beyond repair. The marble statue, which was hand carved in Italy, replaced the one that was broken in front of the school. During the dedication, a prayer and psalm were read before Bishop Paprocki sprinkled holy water on the statue blessing it and those who look up on it

ST. ANNE'S

The St. Anne Residence

309 E. 9th St. Beardstown, IL 62618 (217) 323-2773 Fax: (217) 323-3228

St. anne's Highlights

2019 brought some new experiences to St. Anne. In June, we had our first Management & Occupancy Review, otherwise known as a MOR. Several staff from the United States Department of Housing office came to St. Anne for most of a day and reviewed, in part, tenant files, management files, audit documents, House Rules, policy and procedures, along with many other documents. In addition, they toured the property, inside and out. The results from the review were positive with minimal feedback on areas for growth and improvement.

As in previous years, 2019 brought us new faces as well as saying some sad goodbyes to others.



St. Anne continues with regular tenant activities such as bingo, potlucks, game nights, card games and usually a puzzle is in progress. St. Anne continues to be blessed with receiving food from the Catholic Charities Springfield Mobile Food Pantry.



"We are called as people of the Church to give without reservation to the underprivileged and make a difference in people's lives."

- Board Member



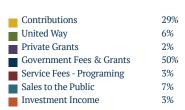


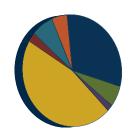


"Catholic Charities touches the lives of others, but also the lives of the employees that work there by providing us an opportunity to serve others."

- Employee

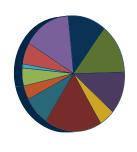
Revenue





Expenses





STATEMENT OF ACTIVITIES

Revenue

Contributions	\$3,383,642
United Way	\$685,086
Private Grant	\$253,055
Fees & Grants Government	\$5,943,983
Service Fees - Programs	\$300,110
Sales to the Public	\$772,889
Investment Income	\$376,575
Total Revenue	\$11,715,34

Year ended June 30, 2019

Financial data includes Catholic Charities, Catholic Children's Home & St. Anne Residence. Copies of audited financial statements are available for review at the Administrative Office of Catholic Charities of the Diocese of Springfield.

Expenses Program Services

Special Education	\$1,611,496
Residential Services	\$1,710,567
Intact & Extended Family Services	\$1,597,760
Counseling	\$572,723
Food Services	\$2,220,057
Resale Stores	\$906,329
Health Services	\$536,541
Elderly Services	\$604,298
Legal Services	\$121,329
Crisis Assistance	\$630,530
Total Program Services	\$10,511,630

Supporting Services

Total Expenses	\$12,242,375
Total Support Services	\$1,730,745
Fund Raising	\$260,999
Management & General	\$1,469,746

PROGRAM TOTALS

Family Based Services

Extended Family Support	6	Families
Intact Family Services	398	Families
Post-Adoption Services	5	Clients
Professional Counseling Solutions	311	Clients
Catholic Children's Home	61	Children

Senior Outreach

Senior Outreach		
A Matter of Balance	116	Clients
Eldercare Options	133	Clients
Elderly Guardianship	74	Clients
Faith in Action	208	Clients
Meals on Wheels	668	Clients (94,616 Meals)
St. Anne Residence	23	Residents
Strong for Life	52	Clients

Community Services and Health Assistance

Catholic Charities Legal Services	137	Closed Cases
Crisis Assistance	18,537	Served
Education and Advocacy	7,136	Individuals
Food Pantries	104,104	Served
MedAssist	4,382	Clients
Mobile Food Pantry	11,908	Served
Resale Store	98,000	Customers
St. Clare's Health Clinic	3,494	Served
St. John's Breadline	173,231	Meals
Immigration Services	28	Served
Health Connect	17	Served
Ramblin' Rose	745	Children

2019 PROGRAMS

A Matter of Balance

A Matter of Balance is an evidence-based program designed to prevent frequent falls among older adults.

Catholic Charities Legal Services

This community-based, quality legal services program helps people with little to no income in obtaining pro bono legal assistance in civil matters from area lawyers in specialized fields.

Catholic Children's Home

The Alton-based home provides special education and therapeutic services for students ages 5-21 and residential services to boys ages 11-18. Educational services include programming designed specifically for children with Autism.

Crisis Assistance

We provide emergency financial assistance for rent and utilities, as well as providing basic necessities including diapers or hygiene products.

Education and Advocacy

Catholic Charities offers educational classes to strengthen personal skills and develop family bonds. Additionally, Catholic Charities works with other agencies to find opportunities that will most benefit the client.

Eldercare Options

Assesses, counsels and determines the need for guardianship for the alleged disabled adults who no longer have the ability to make sound judgments on their own behalf. We also strive to find alternative to guardianship as well as secure sound decision makers on behalf of the disabled adults.

Elderly Guardianship

We assume guardianship of seniors and provide decision making and advocacy for elderly adults who lack the ability to make proper judgments concerning their health, well-being and safety.

Faith in Action

Volunteers are matched with homebound seniors, age 55 and older, in Macon County and also in Granite City, to provide companionship and non-medical assistance. FIA is to help seniors maintain an independent lifestyle in their own homes.

Food Pantries

Our staff serves the nutritional needs of families by helping with immediate problems and searching for future solutions. Donations of food, time and money are necessary in order to respond to local hunger.

Health Connect

Health Connect is a comprehensive intervention program that works with clients who have a high number of hospital emergency room readmissions due to poor health self-management skills, lack of resources or other social/emotional challenges

Immigrant Services

Services include financial assistance for green cards, citizenship and naturalization fees as well as coordination of legal assistance. Funding provided by the Diocesan Campaign for Justice and Hope.

Intact Family Services

This program's goal is to keep troubled families together by offering them intense case management and education in parenting, and linking them with related services in their communities.

Meals on Wheels

Lunches are delivered on weekdays by caring volunteers to homebound seniors in Decatur and Macon County.

MedAssist

A prescription medicine assistance program that aids clients with securing immediate or long term medications at free or substantially reduced costs. The following services also fall under our MedAssist program: Senior Health Insurance Program, Marketplace Certified Application Sites, Immediate Meds, the Dental Voucher Program, and Medical Equipment Loan Program. These specific program offerings vary by site.

Mobile Food Pantry

Through this hunger relief effort, a refrigerated truck delivers a two-week supply of food to pre-registered individuals and families in rural communities throughout the Springfield Diocese.

Post-Adoption Services

The Post Adoption program is designed to support and strengthen the lives of adoptive parents, adult adopted persons and birth parents by providing compassionate profiles, searches and intermediary services.

Professional Counseling Solutions

Our therapists offer professional, compassionate services to individuals, couples and families striving for emotional wellness. We also provide counseling to foster children, students and women in crisis pregnancies.

Resale Stores

Our stores are ideal places to find gently worn clothing, housewares and furniture at nominal costs, and much is given away free. Volunteers and community donations help keep our stores going strong.

St. Clare's Health Clinic

Preventative and basic health care is provided to families in Springfield who could not otherwise afford it. Includes physicals, dental services, vision exams and glasses, and hearing and vision screenings.

St. John's Breadline

Operating in Springfield since 1925, our Breadline serves nearly 600 meals a day at no charge to low income and homeless individuals in our community. Every year approximately 200,000 hot, nutritious meals are served at the St. John's Breadline.

Strong for Life

Strong for Life is a strengthening exercise program designed by physical therapists for home use by older adults (60 and over) to improve strength, balance and overall health.

The St. Anne Residence

A beautiful 23-unit apartment community in Beardstown for low income seniors needing a safe, warm place to call home. The St. Anne Residence opened in 2005.

OUR 2019 DONORS

*Donors who gave \$500 or more.

173D Airborne Brigade Association Chapter 21

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Matthew 5:14-16

You are the light of the world. A city set on a mountain cannot be hidden. Nor do they light a lamp and then put it under a bushel basket; it is set on a lampstand, where it gives light to all in the house. Just so, your light must shine before others, that they may see your good deeds and glorify your heavenly Father.



To Extend To All The Healing And Empowering Presence Of Jesus





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